



WEBSITE TERMS & CONDITIONS

1. Detailed description of goods and/or services

Las Shelf 01 cc t/a Diskonto is a business in the stationery industry that retails in stationery for home, office and school use, as well as educational supplies, paper and other related products and gifts.

2. Delivery policy

Subject to availability and receipt of payment, requests will be processed within 3 days and delivery confirmed by way of email, sms or phone contact with related reference numbers.

3. Export restriction

The offering on this website is available to South African clients only.

4. Return and Refunds policy

The provision of goods and services by Las Shelf 01 cc t/a Diskonto is subject to availability. In cases of unavailability, Las Shelf 01 cc t/a Diskonto will refund the client in full within 30 days. Cancellation of orders by the client will attract a 5% administration fee.

5. Customer Privacy policy

Las Shelf 01 cc t/a Diskonto shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from: http://www.polity.org.za/attachment.php?aa_id=3569.

6. Payment options accepted

Payment may be made via Visa and MasterCard.

7. Card acquiring and security

Card transactions will be acquired for Las Shelf 01 cc t/a Diskonto via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

8. Customer details separate from card details

Customer details will be stored by Las Shelf 01 cc t/a Diskonto separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to www.paygate.co.za.

9. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

10. Responsibility

Las Shelf 01 cc t/a Diskonto takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

11. Country of domicile

This website is governed by the laws of South Africa and Las Shelf 01 cc t/a Diskonto chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature.

12. Variation

Las Shelf 01 cc t/a Diskonto may, in its sole discretion, change this agreement or any part thereof at any time without notice.

13. Company information

This website is run by LAS SHELF 01 CC based in South Africa trading as DISKONTO and with registration number 2007/027357/23.

MEMBERS: GILEAM VAN DER MERWE & NATALIE VAN DER MERWE

14. Las Shelf 01 cc t/a Diskonto contact details

Company Physical Address: TOMMY JOUBERT BUILDING SOUTH, CORNER OF COURTENAY AND





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